

SKR+CO WEBINAR SERIES

APR 14 | Business Resources, Cash Flow + Financial Analysis





Welcome + Webinar Tips



Marjorie Noleen
Marketing + Client
Relations Director

Webinar Facilitator

- Attendees are in listen-only mode.
- CPE Credit
- Handouts are available.
- Questions:
 - Post using the question function.
 - We will pause to answer questions periodically.
 - You may also email questions to communications@skrco.com
 - There will be time for questions at the end as well.
- Webinar is being recorded.

Agenda



SBDC Executive Director Welcome

Business Disruption Cash Flow

Strategic Financial Planning

Updates and Discussion

Stockman Kast Ryan + Company



- Business + Individual Tax
- Audit + Assurance
- Bookkeeping +QuickBooks
- Interim CFO Services

- Estate + Trust Planning
- Litigation Support
- Business Advising
- Business Valuations

A TOP ACCOUNTING FIRM, MOUNTAIN REGION

Accounting Today 2017, 2018, 2019, 2020

Committed to This Community





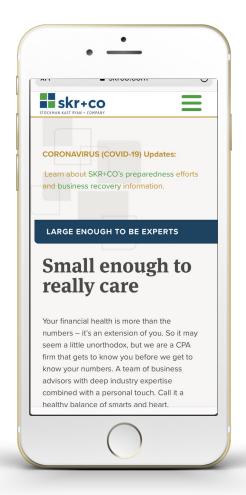








SKR+CO and Coronavirus Updates



Communication Channels



Coronavirus Updates



SKR+CO Operations



Today's Speakers



Aikta Marcoulier

SBDC Executive Director





Jordan Empey, CPA

Tax Partner



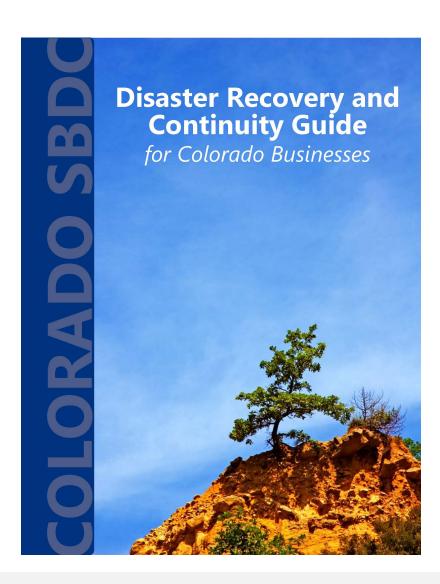
Brian Mena

Financial Planning & Analysis Manager





Pikes Peak SBDC Update



- SBA vs. SBDC How we work together
- Community role and services
- Current resources and website





Types of Business Disruption

Business disruption is an **internal** and **external** experience.



The Impact of Business Disruption



- Revenue
- Outstanding receivables
- Supply
- Unexpected expenses
- Increased customer payment default
- Decline in customer satisfaction
- Missed debt payments
- Business shut down/closure

Mitigating Disruption



- 1. Identify and collaborate with key stakeholders
- 2. Define a Business Impact Analysis (BIA)
- 3. Build Mitigating Business Disruption Plan (MBDP)
- 4. Work your strategic recovery plan

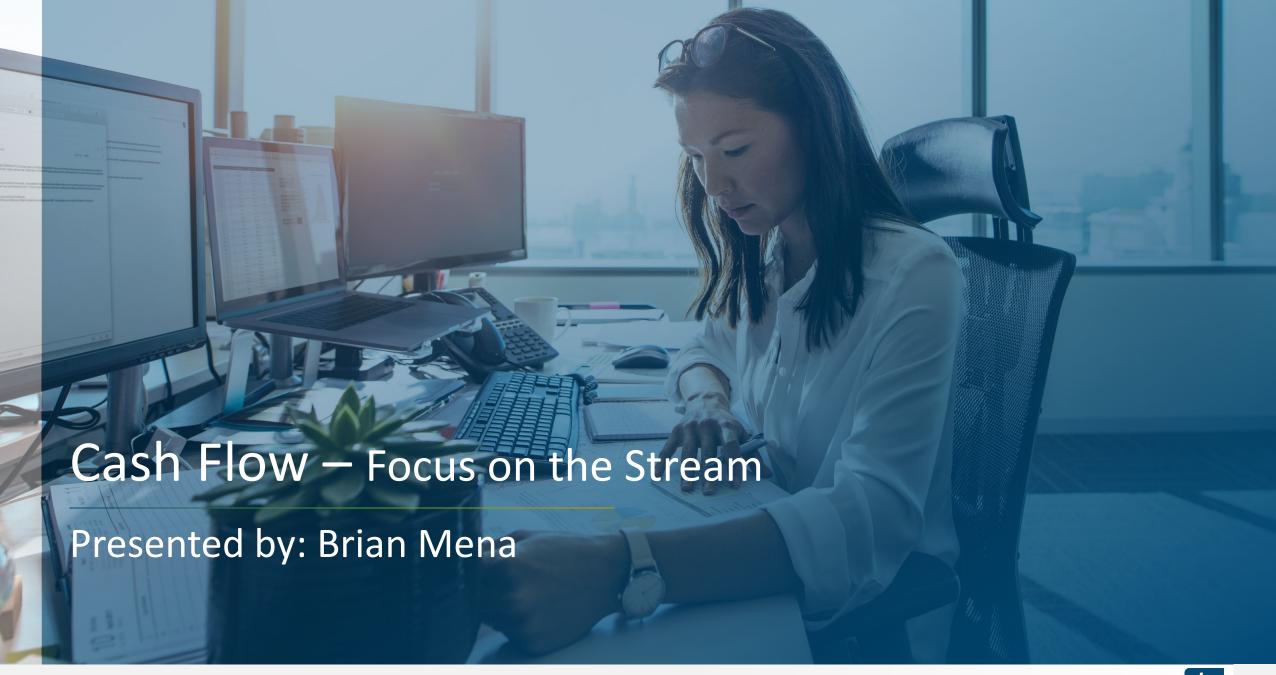
Breakthrough Disruption

Non-Disruptive Environment

Every business should have a well-defined strategic plan supported by base line assumptions on the market and competitive landscape that drives increased enterprise value.

In a disruptive environment, it is vital to:

- Shake-up, if not throw out, the baseline assumptions
 - Redesign, or rethink, new assumptions
 - Ensure the resiliency of operational and financial targets
- **Educate** yourself on the government response
 - Stimulus efforts
 - Regulatory (Executive Orders, Mandates, etc.)
- Create a rapid response team
- **Develop** an immediate crisis management plan
 - Remove chokepoints
 - Focus on operational and financial critical functions
 - Understand existing + additional disruptions and consequences
 - Define + prioritize strategic actions and mitigation efforts



Invoicing Receivables **Overhead CASH Payables** Cost **Inventory**

Cash Management

In unchartered territories, like today's COVID-19, the uncertainty that surrounds **liquidity and solvency** should drive a business to an immediate need for greater visibility.

- efforts and processes that improve cash in-flow.
- In disruptive environments, standard performance metrics such as **financial margin percentages** may not apply.
 - In a declining revenue environment, margin expectations hold less water as a key performance indicator (KPI). Instead it should become more of an actionable item.
- The focus will need to shift toward strategic cash management.

Strategic Invoicing Opportunities

Understand Submit Utilize Set up Increase Manage Submit Utilize Set up friendly Understand Increase Manage new the frequency invoicing speed invoices technology customer agreements on (smart phone electronically reminders to bill payment terms by implementing capabilities) when payment standard, is near due streamlined templates

Strategic Receivables Management Opportunities

Chase the Payment **01**

Don't be afraid to go after late customers

hase the payment

Step 02 your receivables

J2 Aging Buckets

Bucket the receivables:

- Current (receivables not yet due)
- 30-60 days late
- . 61-90 days late
- > 91 days late



Cash Conversion



Collections Review 03

Implement weekly to monthly collections review that resulting in real action items

Step 03
Collections review



04 Days Sales Outstanding

Develop the necessary metrics to gauge your business' level of acceptable risk; results in smart & actionable items

Inventory Management & Cost/Overhead Control

INVENTORY MANAGEMENT

- Strategically reduce or drive to lower inventory on hand.
- Implement inventory metrics:
 - Days of Inventory on Hand = (Average annual inventory/annual COGS)*365
 - Inventory Turnover = COGS/Avg Inventory
- Tie your purchases to your monthly budget/forecast or Short-Range Plan.

COST/ OVERHEAD CONTROL

- Assess opportunities in strategic spending.
- Execute with cost of goods sold and with general overhead.
 - Can I purchase my supplies at a better cost?
 - Can I find lower logistical costs such as considering co-loading transport rather than LTR?
 - Should I buy versus lease?
 - Can I sustainably delay a spend without impacting the final product/service/customer satisfaction?
- Identify when the last time strategic cost purchasing was assessed.

Colorado Springs General Business, Inc. Weekly Cash Flow Projection

Week of: 3.30.2020

Available Funds		\$ 500,000
Receipts		
	Check Payment	30,000
	Conversion of AR	150,000
	Other Sources	-
	Total Receipts	180,000
Disbursements		
	Payroll	85,000
	A/P Paydown	58,000
	Distributions	-
	Other	-
Total Disbursements		(143,000)
Cash Ex	ccess/ (Shortfall)	537,000

Outstanding

	Receivables	Payables
Current	150,000	(80,000)
1-30	45,000	(22,000)
31-60	56,000	(10,000)
61-90	22,000	-
>90	2,500	-
Total	275,500	(112,000)

Colorado Springs General Business, Inc. Weekly Cash Flow Projection

Week of: 4.06.2020

Available Funds		\$ 537,000
Receipts		
	Check Payment	15,000
	Conversion of AR	78,000
	Other Sources	-
	Total Receipts	93,000
Disbursements		
	Payroll	-
	A/P Paydown	37,000
	Distributions	-
	Other	-
To	otal Disbursements	(37,000)
Cash	Excess/ (Shortfall)	593,000

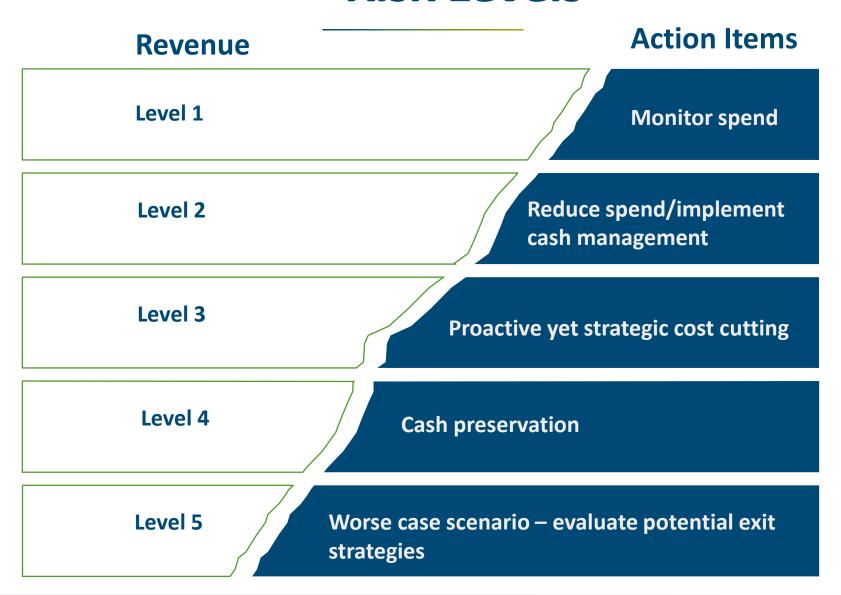
Outstanding

	Receivables	Payables
Current	135,000	(60,000)
1-30	60,000	(15,000)
31-60	-	-
61-90	-	-
>90	2,500	-
Total	197,500	(75,000)

Extended Cash Flow Visibility

- Design, Develop and Implement a weekly cash forecast position.
 - In non-disruptive environment, a two-to three-week outlook will suffice.
 - Typically backed up with an end of month cash flow outlook during Monthly Operational Reviews (MOR).
 - In a disruptive environment, every business should extend the weekly forecast beyond 8-10 weeks.
 - Visibility provides views on:
 - Cash in the door (cash/checks)
 - Cash conversion (AR)
 - Payroll
 - Payable paydown
 - Outstanding AR and AP

Risk Levels



Financial Outlooks

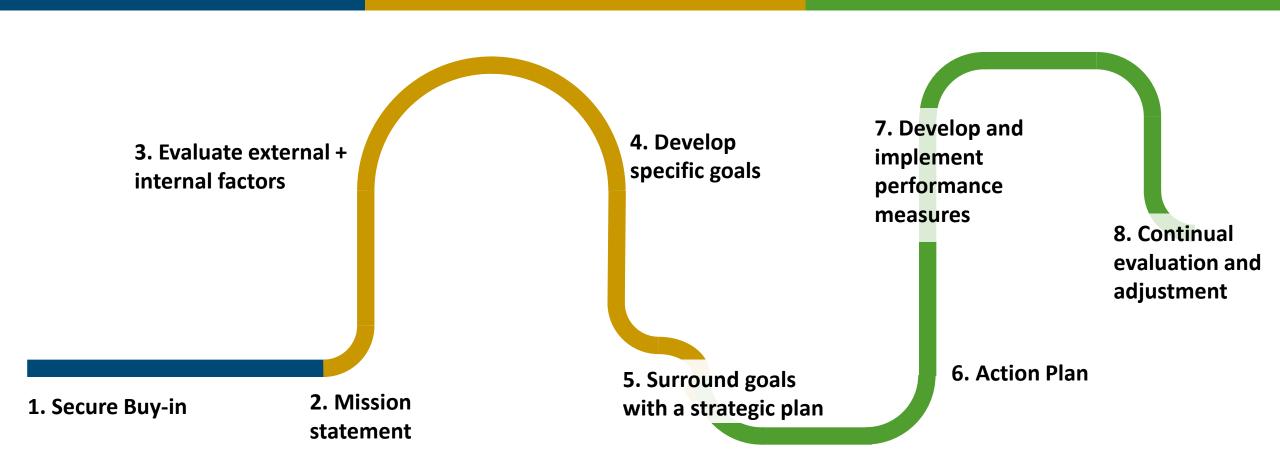


- All financial outlooks are driven by company initiatives.
- At a minimum a 12-month budget should be developed and implemented.
 - Includes developing integrated financial statements that "speak" to each other
 - Executed monthly
 - Prior comparable periods (PCP)
 - Emphasis on the balance of the year expected performance
 - Understand margin leakage
- At a maximum a 2-5-year Long Range Plan (LRP) should be developed.
- In between, develop and adopt an over-arching strategic plan.

Establishing ground rules

Developing the plan + the tactics

Executing + Evaluating Progress





Establishing ground rules

1. Secure the buy-in

 Acquiring the agreement with the executive team and all relevant stakeholders, Internal & External

2. Mission Statement

- Define your position
 - This is who you are
 - This becomes your guiding principle
 - "To Do or Not To Do"



Developing the plan + the tactics

3. Evaluate external

+ internal factors

Perform a proper SWOT Analysis

- SW Internally Focused
 - Production Capacity
 - Labor Availability
 - Internal Intellectual capital
- OT Externally Focused
 - Market
 - Competition
 - Supply Chain

4. Develop specific goals

- Realistic
- Reasonable
- Growth Oriented
 - Avoid the "Lazy" Approach
 - Challenge the business to grow

5. Surround the goals with a strategic plan

 Refines and directs the goals into a specific lane



Executing + Evaluating Progress

6. Action plan

 Roadmaps the tactical execution of how the goals will be attained

7. Develop + implement performance measures

- Creating the guardrails of expectations and the delivery of your goals
- Assigns accountability and ownership
- Streamlines communications
- Prevents cannibalization effects of duplicative, non valued added efforts

8. Continual evaluation + adjustment

- Analytical progress reports that ensures the delivery of the goals
- Anticipation and immediate implementation of corrective behaviour against changes in internal and external environment







Poll

• Please take a minute to answer the poll.



Your Tuesday Update



IRS extends more tax deadlines to cover individuals, trusts, estates corporations and others (IRS Notice 2020-66)



HHS payments for health care providers



What we're hearing from business community



Roundtable with SBDC

